

Boston Children’s Hospital’s Community Health and Benefits Strategic Implementation Plan (FY 17 – FY19)

Below are the details of Boston Children’s Hospital’s Community Health and Benefits Strategic Implementation Plan. It outlines how Boston Children’s addresses key health needs and issues identified in our assessment process through clinical care, programs and services and in collaboration with community partners. Boston Children’s community mission is to improve the health and well-being of children and families in the community. Our goal is to develop and collaborate on programs and services that improve health outcomes and enhance the quality of life for children and families, especially those affected by health, social, economic, racial and ethnic disparities.

Health issues and needs	Boston Children’s Approach to Addressing the Issue	Key Boston Children’s Programs and Services	Implementation Strategies 2017-2019	Community Partners
Mental and Behavioral Health	1) Building community capacity to identify and address mental and behavioral health concerns, including integration of mental health into primary care, and 2) offering services where children live and learn	Children’s Hospital Neighborhood Partnerships Program (CHNP) BPS Comprehensive Behavioral Health Model	<ul style="list-style-type: none"> • Increase access to comprehensive, high quality mental health services for children in underserved communities building capacity in community health centers (CHCs). • Build sustainable mental health capacity of partner organizations through CHNP’s Training and Access Project (TAP). • Continue supporting the comprehensive behavioral health model across Boston Public Schools through funding and participation in planning and implementation efforts. • Continue efforts to integrate behavioral health supports into primary care at Martha Eliot and affiliated CHCs. 	<ul style="list-style-type: none"> • Boston Community Health Centers (CHCs) • Boston Public Health Commission (BPHC) • Boston Public Schools (BPS) • BPS’ Children’s Behavioral Health Initiative’s Executive Team • Children’s Mental Health Campaign
Trauma Response and Prevention	1)Utilizing clinical expertise to provide prevention, treatment and advocacy services to individuals at-risk or who are victims of trauma,2)Supporting mental health efforts to help children and families cope with stress created by socio-economic and racial disparities, 3) Support the Boston Public Health Commission to establish Neighborhood Trauma Teams in at-risk neighborhoods, and 4) Work with Martha Eliot Health Center Psychiatry and Social Work along Mildred C. Hailey residents to identify ways of offering support and training for youth impacted by trauma	Child Protection Clinical Services <ul style="list-style-type: none"> o AWAKE o Child Protection Team o Foster Care Clinic CHNP’s Training and Access Project (TAP) BPHC Neighborhood Trauma Teams BPHC’s Defending Childhood Initiative	<ul style="list-style-type: none"> • Provide expert medical and psychosocial consultation and/or assessment to children referred to the outpatient clinic. • Identify children who are suspected to have been maltreated and to reduce the likelihood of future harm. • Capacity building in schools through above mentioned TAP program will provide supports for trauma response in schools. • Provide funding for and serve on committee to structure collaborations between CHCs and grass roots violence prevention/response organizations. • Community-based training on topics including Trauma, Resilience, Domestic Violence, Intimate Partner Violence, Early Childhood and Adolescent Development. 	<ul style="list-style-type: none"> • Boston Public Health Commission • CHCs and grass roots violence prevention/ response organizations in East Boston, South End Jamaica Plan, Dorchester, Roxbury, and Mattapan • Jamaica Plain Coalition/Tree of Life • Massachusetts Department of Children and Families • Project R.I.G.H.T • Suffolk County DA’s Office • Suffolk County Children’s Advocacy Center
Early childhood/ Child Development	1) Building community capacity to identify and address early childhood issues such as behavioral concerns and learning delays, and 2) Partnering with community organizations that provide families with support and treatment services.	Advocating Success for Kids (ASK) Project LAUNCH at Boston Children’s at Martha Eliot	<ul style="list-style-type: none"> • Provide access to developmental behavioral health services within community settings. • Enhance primary care providers’ knowledge to identify and treat developmental concerns. • Provide parent support services for families utilizing early childhood mental health specialists. • Support general infant-parent bonding and promote parent engagement. • Develop systems to build social emotional learning supports in Head Start programs. 	<ul style="list-style-type: none"> • ABCD Head Start • Boston Public Schools • Mildred C. Hailey Tenants Organization • Nurtury • Smart from the Start • The Home for Little Wanderers Pre-school Outreach Program • Countdown to Kindergarten • Boston Basics

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Legal Assistance	Leverage partnerships and services to reduce the legal barriers that act as obstacles to better health outcomes.	Medical Legal Partnership at Boston Children's	<ul style="list-style-type: none"> Expand the in-house pro bono legal assistance panel to include a mentorship program. Continue to streamline the legal intake/triage protocol Continue to cultivate relationships throughout hospital departments and with community partners. 	<ul style="list-style-type: none"> Medical Legal Partnership Boston Mass Law Reform Institute Northeastern Domestic Violence Institute
Obesity Prevention/ Healthy Eating Active Living	1) Supporting prevention and interventions that help families to manage their child's weight and promote healthy eating and a physically active lifestyle , 2) Identify opportunities to build capacity (among health centers, among providers) to address the issue in culturally centered and appropriate ways, 3) supporting advocacy efforts, and 4) engaging families with information on healthful eating and how to access physical activities	<p>Fitness in the City</p> <p>Kohl's Healthy Family Fun Program</p> <p>The New Balance Foundation Optimal Weight for Life on the Road Program</p> <p>Healthy Kids, Healthy Futures</p>	<ul style="list-style-type: none"> Prevent and manage obesity and overweight in pediatric patient population. Provide culturally appropriate support for lifestyle change. Support and Connect families with low cost/no cost community resources to promote physical activity in their neighborhoods. Improve the capacity of early childcare providers to prevent childhood overweight and obesity among preschool children and their families. Share resources on obesity related medical and behavioral health issues with CHC practitioners and community organizations and residents. 	<ul style="list-style-type: none"> ABCD Head Start Boston CHCs Boston Public Schools Boston Centers for Youth and Families Boston Public Health Commission Healthworks Community Fitness Healthy Kids, Healthy Futures at Northeastern University YMCA Playworks Massachusetts Outdoors Rx
Asthma	1) Implementing strong asthma practice management programs in primary care centers, providing education and resources, increase access and referrals to home visiting and case management services, and 2) advocating for practice and policy changes to improve asthma care	<p>Primary Care Asthma Program</p> <p>Community Asthma Initiative</p>	<ul style="list-style-type: none"> Reduce the number of patients with emergency department visits. Improve health and quality of life outcomes for children with asthma. Provide case management services to high-risk children in targeted zip codes. Continue developing the asthma population health and quality improvement capacity at affiliated CHCs. 	<ul style="list-style-type: none"> ABCD Head Start Asthma Regional Council Boston CHCs Boston Healthy Homes and Schools Collaborative Boston Public Health Commission Boston Asthma Home Visiting Collaborative
Access to care	1) Providing health services that are in demand and/or in limited supply such as pediatric primary care, dental and psychiatry services, and 2) building community capacity to increase access and availability of services	<p>10 Boston CHCs</p> <p>Boston Children's at Martha Eliot</p> <p>Adolescent Medicine</p> <ul style="list-style-type: none"> Boston HAPPENS Center for Young Women Health PREP Clinic <p>Children's Hospital Primary Care Center</p> <ul style="list-style-type: none"> Young Parents Program 	<ul style="list-style-type: none"> Ensure the CHCs are included in the hospital's primary care and population health management strategies including contracting. Continue to support the growth and expansion of all of the community health programs into the CHCs. Continue to provide preventive health care and services for a diverse population of adolescents/young adults. Continue to provide excellent preventive care and programs embedded in the Primary Care at Longwood clinic to address asthma, obesity and learning disabilities as well as support children with special health care needs. 	<ul style="list-style-type: none"> ABCD Head Start Boston CHCs Boston Public Health Commission Boston Public Schools MA Department of Youth Services Massachusetts Society for the Prevention of Cruelty to Children Mayor's Health Line
Access to Healthy Food	Develop a comprehensive approach to addressing food access and insecurity. Include work that is currently being supported in the community to reflect the community-wide efforts and extent of the growing need for accessible healthy food.	<p>Affiliated health centers that provide access to fruits and vegetables</p> <p>Martha Eliot Health Center</p> <p>Bounty Bucks Program</p>	<ul style="list-style-type: none"> Implement strategy to ensure that all CHCs can provide or can connect families with healthy affordable food. Work with BHA and Boston Public Health Commission to find opportunities and offer more food and types of food to families living in housing developments 	<ul style="list-style-type: none"> Boston Housing Authority Boston CHCs Fair Foods Fresh Truck Help Steps Mildred C. Hailey Tenants Organization BPHC/Mayor's Office
Affordable	1) Developing and implementing	Boston Children's at	<ul style="list-style-type: none"> Explore opportunities to form and/or join coalitions to 	<ul style="list-style-type: none"> The Boston Foundation, Massachusetts

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Housing/ Homelessness	systems to better identify and address the health and life stabilization needs of homeless patient families; 2) advocating for additional resources to reduce homelessness; 3) continuing to support partners working in affordable and supported housing; 4) exploring opportunities to develop programs through DoN CHI funding	Martha Eliot's "Health Starts at Home" Initiative BCH's Office of Government Relations	advocate for affordable housing as a public health issue <ul style="list-style-type: none">Finalize intake and referral systems for homeless families at Martha Eliot; enroll 50-75 families; connect, coordinate and track services provided to families	<ul style="list-style-type: none">Law Reform Institute and Horizons for Homeless ChildrenStatewide housing coalitionsUrban Edge, Mission Hill Neighborhood Development Center, Fenway CDC
Youth workforce development & engagement	Continuing support for youth-centered and youth-engaging programming, Increasing focus on workforce development efforts and developing pathways out of poverty	Boston Children's at Martha Eliot COACH Summer Jobs Program SCOOP Summer Nursing Internship Program Center for Young Women's Health	<ul style="list-style-type: none">Identify opportunities to support youth focused programs in partnership organizations to development a career path for enrolled youth.Continue supporting the COACH and SCOOP internship programsWork with BPS nursing staff to convene a forum for high school students interested in exploring healthcare careersExplore the opportunity to leverage the Center for Young Women's Health online reach (over 1m) to share resources for youth engagement and workforce developmentCapitalize on Mildred C. Hailey Community Leadership Institute for Youth to engage more young people of the Hailey apartmentsContinue to develop a youth center at Mildred C. Hailey Apartments in conjunction with BHA and Tenants Organization	<ul style="list-style-type: none">ABDC Summer WorksBoston Centers for Youth And FamilyBoston Housing AuthorityBoston Private Industry CouncilCenter for Community Health, Education, Research and ServicesFenway CDCJamaica Plain Coalition/Tree of LifeJamaica Plain Equity CollaborativeMildred C. Hailey Tenant Task Force OrganizationSociedad Latina
Community Resource Development	Supporting community driven programs through the Community Partnership Fund (CPF) The Boyan Award for Excellence in Community Health DoN Community Health Initiative process	Community Partnership Fund Boyan Award funding Binney 1 Community Health Initiative funds Binney 2 Community Health Initiative Funds Boston-Brookline Community Health Initiative funds	<ul style="list-style-type: none">Continue making Community Partnership Fund and Boyan Award grants to support innovative community-based health and youth/family support initiativesBuild on collaborative efforts of Campus of Care organizations that are anchored in and around Mildred C. Hailey Apartments to coordinate and identify gaps in services, identify families in need of those services, and work with incoming families to connect them with services	<ul style="list-style-type: none">Binney 1 CHI partnersBinney 2 CHI partners/Campus of CareBoston-Brookline CHI awardeesCommunity-based child-and-family-serving organizations
Health Education	Implement strategy to address the need for more health education in the community by coordinating existing programs with community partners, supporting community partners' health education efforts, and identifying gaps and opportunities for training and education.	See above Asthma, Mental and Behavioral Health, Early Childhood Development, and Obesity Prevention Programs	<ul style="list-style-type: none">Develop a strategy to leverage existing community partnerships and programs to provide information across communities to address social determinants of healthImplement a combination of education efforts to provide resources, personal health strategies, and community-driven health education information	BCH Community Advisory Board

Approved by the Boston Children's Hospital Board Committee for Community Service and the Community Advisory Board on December 2, 2016 and the Board of Trustees on January 17, 2017.